

PERFORMANCE ACTION PLAN TEMPLATE

This template is to be completed for ALL measures showing **RED** status of non-compliance against the specified target reported.

INDICATOR OVERVIEW	
Indicator Title	NHS Health Checks: Take up of the NHS Health check programme by those eligible
Strategic Director Lead	Fiona Johnstone, Director of Public Health
Departmental Lead	Julie Webster Head of Public Health
Target	50% take up by those people offered a health check

CURRENT SITUATION: Detail what the performance is for this measure and reason/s for non-compliance		
Performance this Period	31.9%	+ / - Target : -18.1% YTD
Non-compliance reason	<ul style="list-style-type: none"> • There have been several issues regarding the arrangements for extracting data from GP systems this quarter. We have been working with the Cheshire and Merseyside Commissioning Support Unit to overcome these with further negotiation. This quarter has therefore relied on self reporting by GP practice. This performance data will be validated at a later date. • 44 of the 55 practices, signed up to deliver the service, provided data for quarter 1 therefore the data does not capture all activity for this quarter. There is an opportunity to rectify this in quarter 2 when a cumulative figure for the year to date will be submitted. • Public Health delivered 5 training sessions to over 60 GP Practice staff in May / June 2014. These sessions focused on supporting healthcare professionals in undertaking NHS health checks. This could help improve the take-up rate. • Public Health will work with those GP practices that are significantly underperforming to improve the uptake rates. Factors to be addressed include inaccurate coding and improving the invitation process. 	

ACTIONS: This describes what's necessary or how to achieve a 'green' score. This way everyone is clear on what is required and when; knows the expected outcome and how to achieve it .	
What (is required)	<ul style="list-style-type: none"> • Data to be submitted from General Practice following an agreed protocol and timetable • Relevant GP practices to receive appropriate support from Public Health

How (will it be achieved)	<ul style="list-style-type: none">• A review of the current data extraction and collation process with action to ensure data is submitted on time• Public Health to offer support to those practices who are outliers to improve performance
Who (will be responsible)	Kevin Carbery
When (will results be realised)	The next data return is 31 st October 2014. All activity for 1 st April – 30 th September 2014 will be reviewed and submitted at this time to ensure an accurate reporting of activity.